Riafox Web Presence

Technical Support Package

Riafox, Passionate About Creating Impact

Why Get Support with Riafox Web Presence?

With the Riafox Web Presence Technical Support Package, we can protect your company's website as well as provide valuable consulting services. Your company's website is the first thing that potential customers will see. Is the site running correctly? Do all your features work properly? Are customers receiving your companies emails? What happens if a potential threat takes control of your website and deletes everything? At Riafox, we have seen the worst happen to customers and it is devastating when someones hard work is destroyed in a matter of minutes. DON'T LET THAT HAPPEN TO YOU! Let us give your business the peace of mind it deserves!

The Riafox Web Presence Technical Support Package comes with a variety of perks and benefits that businesses such as Real Estate Firms, Government Agencies, Law Practices, Acting Agencies, and many more private industries! When you sign up to have Riafox as your website support team, you are gaining the peace of mind that a professional team with over 100 years of combined experience will offer the best in customer service AND make sure your website is in top shape for the competitive market all businesses face! Our Technical Support Team will never say never when approached with a Technical Support task, but most importantly we will catch issues BEFORE they happen!

Hiring Riafox as your company's Technical Support team opens up doors for your business to get advice from our highly trained Market Strategy, Web Development, and Content Marketing Managers for an hour every month! If you have ever needed advice on a future project or do not know the next step to take, let our team help you! Questions arise and it can be expensive to hire an outside consultant. NO MORE EXPENSIVE FEES! With our plan, we'll have your company's back!

What's Included in the Technical Support Package?

- Hosting of your website through WP Engine servers.
- Daily monitoring of malware, bugs, or issues that arise within the site from our Technical Support Team. 24/7 active malware protection guaranteed!
- Weekly updates of plugins, themes, and other important aspects of your WordPress site.
- 24/7 backend security of your businesses or personal WordPress site.
- Weekly backups of Website to ensure your website does not fall prey to hacks or malware. Our Technical Support services have stopped billions of hacks, and this package affords that same protection to your business.
- Email and phone support with a guaranteed 1 business day turnaround on all issues that arise. (meaning that when an issue comes up we will inform you on how long it will take to fix).
- 1 hour support / strategy session with a PM each month. We have a PM in Web Development, App Development, Brand Strategy, and Content Marketing. Need advice? Our team is here to answer your questions!

Package Plans Built for Your Business!

OUR PRICE

Annual Plan - $2,970 (a $3,564 value)

Monthly Plan - $297

OUR COMPETITORS PRICE

You would pay close to $5,000 a year retainer fee + an average over $100 an hour

Get the peace of mind you deserve by working with Riafox!

Want to get started on a plan? Send us an email at support@riafox.com and we'll get your company set up ASAP!

Read more on our website